



5.1.4

The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory /regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanism for submission of online/offline students grievances
4. Timely redressal of grievances through appropriate committees

Metric – 5.1.4 Query

1. Proof of constitution of Internal committee/Grievances Committee formation/other committees as per UGC Norms

Sr. No.	<u>QUERY RESPONSE</u>	Supporting Documents
1	<p>For the Accreditation Period, the College has established statutory committees, in line with UGC directives, to ensure a safe, inclusive, and conducive environment. The formation of the Anti-Ragging Committee, Women Development Cell, Internal Complaints Cell, SC/ST Committee, and Internal Grievance Committee underscores our dedication to compliance and student welfare. Detailed committee formulation letters, containing staff members' names, serve as concrete proof of our commitment to upholding UGC guidelines. These committees play integral roles in fostering equality, safety, and academic integrity, enriching the educational journey for all stakeholders.</p>	<p><i>E-copies of the committee letters</i></p> <p>https://rdnational.ac.in/Docs/NAAC/DVV/5.1.4/5.1.4.Statutory Committee List.pdf</p>



Metric – 5.1.4 Query

2. Circular/web-link/committee report justifying the objective of the metric.

Sr. No.	<u>QUERY RESPONSE</u>	Supporting Documents
1	<p>The College has structured statutory committees for ensuring compliance and efficacy. Committee members convene biannually to deliberate on pertinent matters. Additionally, each committee diligently submits a Committee/ Action Taken Report annually, showcasing tangible progress towards its objectives. These reports serve as concrete evidence of the committee's proactive efforts in fulfilling its mandates. Through regular meetings and transparent reporting, the College upholds accountability, fosters continuous improvement, and enhances the educational environment for all stakeholders.</p>	<p>Committee reports https://rdnational.ac.in/Docs/NAA C/DVV/5.1.4/5.1.4_Report Year Wise.pdf</p>

Metric – 5.1.4 Query

2. Minutes of the meetings of student grievance committee, as per metric

Sr. No.	<u>QUERY RESPONSE</u>	Supporting Documents
1	<p>The College provides an inward counter for students to submit grievances offline, ensuring accessibility and convenience. Additionally, students can lodge complaints through an online platform. These grievances are addressed by the committee, initiating necessary actions for resolution. For instance, detailed minutes concerning a grievance related to the canteen are documented, reflecting the committee's commitment to transparency and accountability.</p>	<p>Minutes of the meeting https://rdnational.ac.in/Docs/NAA C/DVV/5.1.4/5.1.4_Grievance Final Report.pdf</p>